# Brompton Heights



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Brompton Heights, Inc. 275 Brompton Road Williamsville, NY, 14221 (716) 634-5734 www.bromptonheights.com **MAY 2023** 

IS OUR PRIVILEGE...





















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#### A letter from the desk of Administration

Greetings to All -

We have had such an interesting Spring in terms of weather, it's been anywhere from 80° & sunny to below freezing and snowing. Like they say, "If you don't like the weather in Buffalo, wait 15 minutes!"

We want to hear from you! We have an NPS customer survey available at the Receptionist desk. The survey is accessible in one of two ways: a take home paper-based copy with paid return envelope or a cell phone scannable Q code that will link you to an electronic version of the survey. We look forward to your feedback to make Brompton Heights even better!

As always, please continue to reach out to us if you have any questions or concerns about any of the goings-on here at Brompton Heights, we will respond in kind.

Happy Mother's Day and Memorial Day!

Brian Reader

Administrator

#### Resident of the month

Gail Brown is our Resident of the Month for May

Gail was born in Gasden, Alabama and later moved to Buffalo. She graduated from Lafayette High School and later successfully completed courses in stenography, court reporting and secretarial science. Gail married in 1959 and became a wife and mother of 4 children.

Gail loves talking to everyone and hearing their stories and thanks the activities and food here are wonderful. We think you are too, so happy you are here.

Congratulations!

### Peak Performer of the month

Desire Love is our Peak Performer for May

Desire was born and raised in Buffalo and graduated from McKinley High School. She has worked at various retail stores. Desire enjoys laughing with the residents and taking care of them. Desire is very attentive to all our residents needs and is always willing to help. Outside of Brompton Heights Desire enjoys basketball, music, and card playing.

Congratulations!



# Welcome



Erica Terzian

New Assistant Director of Nursing as of 4/10

She has worked in nursing since the age of 18, starting as a CNA in a hospital. She graduated from Trocaire College with her LPN in 2015. She has years of experience working in nursing homes locally where she worked as a supervisor. She also spent time as an agency nurse and was placed at Brompton Heights in September and immediately fell in love with the residents, families, and community. She is excited to join the team and immediately jumped right in.

She has 3 kids - 2 boys/1 girl.

She loves traveling - Disney, spending time with her family.

She loves to work and stay busy.

#### News You Can Use

- Ice cream parlor is open everyday, 2:15 3pm.
- We are beginning lunch & shopping outings on Tuesday & Thursdays.
- Medical Appointments are to be made on Monday, Wednesday or Friday between 9AM & 2PM.
  - Residents may sign up for outings in the Recreation Room
  - Sundry cart is available in Recreation to purchase personal care items and snacks.

### Happy Birthday to everyone born in May

Residents		Co-Workers	
Lynn Boehmer	5/5	Guerda Joseph	5/13
Jean Brenner	5/9	Shamika Ceasar	5/14
		Terrin Jackson	5/19
Charles Fischer	5/9	Jacqueline Gary	5/19
Ann Nieswiadomy	5/14	Mark Drain	5/22
Mili Meswiadolliy		Mika Livington	5/30
Ruth Frisch	5/19	Ashley Lee	5/31
Faye Levy	Happy Birtho	Cau	



## **Management Team**

Administrator Brian Reader Breader@bromptonheights.com

Assistant Administrator/Case Manager
Carol Poole
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Business Office Manager Joe Raimondo Jraimondo@bromptonheights.com

Director of Personal Care Tamara Robinson Trobinson@bromptonheights.com

Asst. Director of Personal Care Erica Terzian Eterzian@bromptonheights.com

 ${\bf Recreation} \\ {\bf Recreation@bromptonheights.com}$ 

Sales & Marketing Director Stefaniee Oneil Soneil@bromptonheights.com

Culinary Director
Mark Graham
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**Maintenance Director** 

Housekeeping/Laundry Brandon Betances bbetances@bromptonheights.com